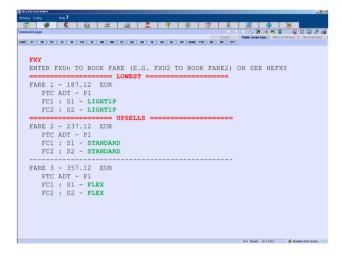## Upsell panel in cryptic

The upsell transaction **FXY** returns the lowest available fare for all the passengers in the lowest fare family and 6 upsell propositions, which are combinations of successive upgrades per bound of the lowest applicable fares in next higher fare families.

This transaction is combinable with any pricing options and can be performed at any time once the flight is booked.

```
FXY
ENTER FXUn TO BOOK FARE (E.G. FXU2 TO BOOK FARE2) OR SEE HEFXY
================= LOWEST =====================
FARE 1 - 187.12  EUR
    PTC ADT - P1
    FC1 : S1 - LIGHT1P
    FC2 : S2 - LIGHT1P
================= UPSELLS ====================
FARE 2 - 237.12  EUR
    PTC ADT - P1
    FC1 : S1 - STANDARD
    FC2 : S2 - STANDARD
-----------------------------------------------
FARE 3 - 357.12  EUR
    PTC ADT - P1
    FC1 : S1 - FLEX
    FC2 : S2 - FLEX
```

Homogeneous upsell panel in cryptic

The upsell transaction can return homogeneous propositions with the option **FXY/FFH**.

Using this option, all the AF KL fare families will be returned in output if available.

Upsell panel after pricing in cryptic

The follow-up upsell transaction **FXY1** can be used after pricing/best pricing transaction. In this case, the upsell is computed from the priced fare families and returns proposals in higher fare families.

Upsell panel key follow-up transactions:

- **FQF** to display the fare family description
  ex: **FQF3** will display description for reco 3
- **FXU** to (re)book in the selected recommendation
  ex: **FXU3** will rebook the in recommendation 3
    In case of multiple passengers in the PNR, all the corresponding upsell proposals have to be selected.
    ex: **FXU2-3** will rebook in recommendation 2 to 3
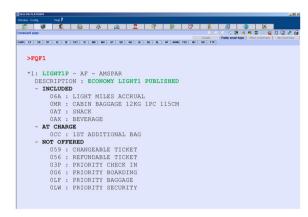   Otherwise, an error message is returned.
    ALL SOLUTIONS ARE NOT IN SAME BOOKING CLASS

Fare families Description in cryptic

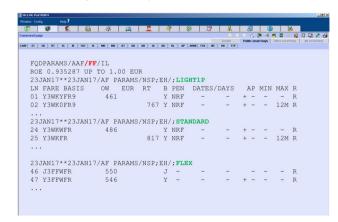The fare families description can be requested after a fare family is displayed:
- After a pricing using **FQF1** (or the recommendation number from a pricing list)
- After a teaser using **FQF/TS**
- After an upsell panel **FQFn** (n being the recommendation number)

ex: **FQF3** will return description of the recommendation 3

```
>FQF1

*1: LIGHT1P - AF - AMSPAR
    DESCRIPTION : ECONOMY LIGHT1 PUBLISHED
    - INCLUDED
        06A : LIGHT MILES ACCRUAL
        0MR : CABIN BAGGAGE 12KG 1PC 115CM
        0AT : SNACK
        0AX : BEVERAGE
    - AT CHARGE
        0CC : 1ST ADDITIONAL BAG
    - NOT OFFERED
        059 : CHANGEABLE TICKET
        056 : REFUNDABLE TICKET
        03P : PRIORITY CHECK IN
        0G6 : PRIORITY BOARDING
        0LF : PRIORITY BAGGAGE
        0LW : PRIORITY SECURITY
```

Fare families in cryptic Fare Quote Display

Fare Quote Display can be displayed grouped by fare families using the **/FF** option.

```
FQDPARAMS/AAF/FF/IL
ROE 0.935287 UP TO 1.00 EUR
23JAN17**23JAN17/AF PARAMS/NSP;EH/;LIGHT1P
LN FARE BASIS    OW    EUR  RT   B PEN DATES/DAYS   AP MIN MAX R
01 Y3WKYFR9      461             Y NRF  -    -  + - -    - R
02 Y3WK0FR9            767 Y NRF  -    -  + - - 12M R
...
23JAN17**23JAN17/AF PARAMS/NSP;EH/;STANDARD
24 Y3WKWFR       486             Y NRF  -    -  + - -    - R
25 Y3WKFR             817 Y NRF  -    -  + - - 12M R
...

23JAN17**23JAN17/AF PARAMS/NSP;EH/;FLEX
46 J3FFWFR       550             J -    -    -  - -    - R
47 Y3FFWFR       546             Y -    -    -  + - -    - R
...
```

Airlines content

The list of all implemented airlines with Amadeus Fare Families is available via **FQN AFF/CXR**
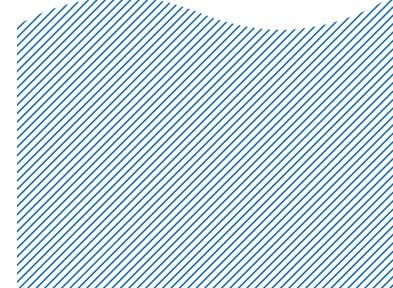
amadeus.com

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Quick card
Air France & KLM Airline Fare Families in Amadeus

Experience
Air France & KLM
Fare Families

January 2017

Air France & KLM Fare Families

Travel agents are able to book airline fare families via Amadeus and easily access to their information. With the introduction of Air France and KLM fare families in the GDS (31 Jan 2017) on European routes, Amadeus travel agents will benefit from this new content to sell fare families that suit each customer preferences.

Where to use Fare Families?

Amadeus fare families are available in:
- Cryptic
- Amadeus Selling Platform Connect
- AeTM
- All Fares +
- Web services

Fare Families in Selling Platform Connect:

Fare Families in AeTM:

AFKL aligned offer throughout Europe

Min. Stay (3D/SA/SU)	No Min. Stay RBD	Lounge Access	Flying Blue	Refund	Go Show****	Sky Priority***	Baggage**	Change	AIRFRANCE KLM
W, S, A, Q, E, N, R, V, X, G	Y, B, M, (P), U, (F), K, H, L, T	X	Light Miles Accrual	X	X	X	X	No change or €70*	Light
		X	Standard Miles Accrual	X	X	X	✓	€70	Standard
		X	Flex Miles Accrual	✓	✓	✓	✓	✓	Flex
	J, C, D, Z (I)	✓	Business cls. Miles Accrual	✓	✓	✓	✓	✓	Business

Depending on competitive landscape:
Change at 70 €: departure NL, BE, LU, GB, IE, NO, DK, SE, FI, ES
No change: departure rest of Europe
*** 1 piece of checked baggage of 23kg, for business class 2 pieces of checked baggage of 32kg each*
**** Only on AF and KL operated flights*
***** On KL only available when travelling with hand luggage only*

Key Features

Pricing by Fare Family in cryptic

Price by fare family is a pricing input that allows travel agent to target specific fare families in a pricing/best pricing transaction.
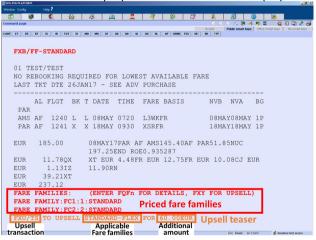
The pricing input is **FXB/FF-FFNAME**, for AF KL pricing:
- **FXB/FF-LIGHT1P** or **FXB/FF-LIGHT2P**, depending on country of commencement of travel, will return best price for FF Light
- **FXB/FF-STANDARD** will return best price for FF Classic
- **FXB/FF-FLEX** will return best price for FF Flex
- **FXB/FF2-STANDARD/FF3-FLEX** will return best price for FF Standard on segment 2 and the best price for FF Flex on segment 3
- **FXB/FF2-FLEX** will return best price for FF Flex on segment 2 and the best price available for the others

Upsell teaser after pricing in cryptic

The Upsell teaser is returned upon any pricing/best pricing transaction (**FXP, FXX, FXB, FXA**).

The upsell teaser is an appended line that proposes the chepeast fare in the next higher fare families. The price difference and the proposed fare families are displayed.

Pricing and teaser key follow-up transactions:
- **FQF1** to see the priced fare families description
- **FQF/TS** to see the teaser fare families description
- **FXU/TS** to rebook the PNR in the teaser proposition
- **FXY1** to see the entire list of upsell propositions